



**AUM IT SOLUTIONS**  
corporate | career campus | recruits



## Information Technology: Technical Support (Level 4)

The purpose of this qualification is to build a foundational entry into the field of Computer Sciences and Information Technology, specifically into the field of Systems Support, covering basic knowledge needed for further study in the field of Systems Support at Higher Education Levels.

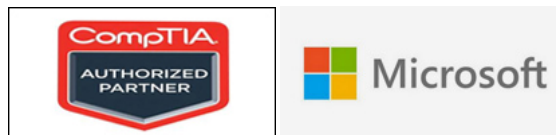
### Course Modules

- 👍 Fundamentals A
  - Communication & Business
- 👍 Computer Architecture A
  - CompTIA A+
- 👍 Computer Architecture B
  - Advanced CompTIA A+
- 👍 Network Architecture
  - CompTIA Network+
- 👍 Client Operating Systems
  - Windows 10
- 👍 IT & Business Planning
- 👍 Fundamentals B
  - Mathematical Literacy
- 👍 Office 2013  
(Word, Excel, Outlook, Access, PowerPoint)

### NATIONAL QUALIFICATION

QCTO FET Certificate: IT Technical Support (SAQA ID 78964, NQF Level 4, 164 Credits)

### INTERNATIONAL CERTIFICATIONS



- 👍 220-901 CompTIA A+ Hardware
- 👍 220-902 CompTIA A+ Software
- 👍 70-697 Managing and Maintaining Windows 10
- 👍 MTA 98-366 Network Fundamentals

\*On completion of 70-697: MCSA: Windows 10

### ENTRANCE REQUIREMENTS

- 👍 National Senior Certificate (Grade 12)
- 👍 Application form & assessment at the campus